

CURRENT TRENDS IN HUMAN RESOURCE MANAGEMENT

# CURRENT TRENDS IN HUMAN RESOURCE MANAGEMENT

Editor & Author

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### Foreword

Dear Readers,

Since the early periods of the industrial revolution, technology has witnessed a dramatic progression from primitive steam engines to robotics and AI shaping up present-day shop floors. Albeit, people remain the most critical resource of any organization. The fact that economic efficiency can be achieved only when organizations optimize their human resource was realized long ago. But, how to optimize it continues to be the greatest *Yaksha Prashna*- intriguing the industries, managers, and academicians for a long.

Innumerable books have been written, experiments have been conducted, and research has been undertaken; man's endless pursuit to know the best way to manage his/her fellow beings continues in the realm of Human Resource Management. The book "Current Trends in Human Resource Management is a sincere effort from the author-editor Dr. Pravin V. Yadav to mobilize contemporary trends in HRM driving the industry.

Each chapter of this book seeks to present a critical review of its subject and to provide both practical and theoretical insights.

I am sure, the book would equip the students, teachers, and practicing managers with useful inputs in bringing the best out of human resources.

Wishing you a great reading....

X

Dr. A. B. Dadas

Director

Neville Wadia Institute of Management Studies & research, Pune

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## Gig Economy

Prof. S. S. Khatri

### DNTENTS:

Components of the gig economy How does the gig economy work? Rise of the gig economy Gig economy platforms Gig economy pros and cons India and the gig economy Conclusion

### What is the gig economy?

The gig economy is a task-based labour market. A labour market hit women's employment. World Economic at consists of freelance or part-time jobs rather than full-time, fixed contracts is known as the gig economy. Gig workers work on a short term, project basis, rather than as long-term employees of one organization.

### Components of the gig economy:

The workers are paid by the "gig" - Gig workers are paid by one-time-only specific tasks, projects, or shifts - instead of receiving hourly or salaried compensation. That's why the 'gig economy" is also often referred to as the "freelancer economy", "independent workforce", "agile workforce", and "on-demand economy".

- 2. The consumer requests a specific service, and the of the gig of destination, a product or food delivered, or any other sine gig economy referred to as the "sharing economy" or the "peer economiere did this
- 3. Specific companies connect the workers with onomy's access mediators between workers and consumers. That's why onomy.

  "gig economy" is often referred to as the "platforms."

  The 2008 experience of the workers and consumers.

# How does the gig economy work?

Small tasks that the worker completes make up the gig econoremporary work regardless of the business they work in. Anything from gettor ways to repla groceries to creating code can be included in these chores. A Many people end worker has the choice of working by the project or for Many people on predetermined number of hours (like picking a shift). When the flexible side joint and the project or for the proj job or shift is finished, the employee moves on to the ne assignment. That could be a new work with the same business something completely different with a different one. The shifts 2. The rapid in projects are typically variable. A gig worker might work a typic A gig worker can 9-5 job during the day and a second "gig job" from 5-9 at night internet. Finding Another option is for a gig worker to combine several "gigs" in longer depends of one full-time position, but with a flexible or different schedul agency searching Gig workers can also choose to work from 9-to-5. While mar or a freelance illupeople think that the "company" is an employer, in the gl economy, that is not the case. Many companies that utilize gl workers like Uber, Flipkart, Swiggy, Zomato, Amazon etc. do ne In addition, cutting employ the gig worker. The company is merely the "connector, of digital, often bringing contractors and clients together. consumers directly

pecific service, and the of the gig economy

service may be a ride delivered, or any other sine gig economy is becoming more and more popular as a means ne "gig economy" is also supplementing one's income or even making a living. But from omy" or the "peer econoniere did this meteoric expansion come from? The gig t the workers with onomy's accessibility was facilitated by several factors.

economy platforms server's understand the main drivers behind the rise of the gig consumers. That's why onomy.

erred to as the "platfe

by the project or for

ee moves on to the m

with the same business

n employer, in the

merely the "connector

### The 2008 economic crisis

the aftermath of the 2008 financial crisis, many people were ther unemployed or underemployed. As a result, the demand for s make up the gig econormporary work grew exponentially as individuals were looking in. Anything from gettor ways to replace or supplement their income.

uded in these chores. A dany people ended up working multiple part-time or freelance picking a shift). When the state once, or they combined a fixed contract employment with the gig conomy, gig work became normalized on a larger scale.

### different one. The shifts. The rapid increase in digital technologies

orker might work a typic gig worker can find work anywhere in the globe, thanks to the ig job" from 5-9 at nig mernet. Finding the proper individuals to collaborate with no mbine several "gigs" in onger depends on your physical location, whether you're an ble or different schedul agency searching for an SEO expert to assist with a large project rom 9-to-5. While may or a freelance illustrator looking for an author.

empanies that utilize a maddition, cutting-edge technology has resulted in the creation nato, Amazon etc. do digital. often app-based. gig economy platforms that link consumers directly with workers.

to dip your toes in the water and see how much you love hate—doing it.

Being a gig worker allows you to explore a passion and a it's something more than a passing fancy, without losing primary source of income.

# - Cons of Gig Work

# Lack of Benefits

Once you're in business for yourself, you're in business for yourself. And that means it's up to you to provide benefits. Yes, you can choose when you work and wrm don't work, but the reality is, you don't get paid if ork pension, health insurance, paid sick leave, or paid holic. It to covered by your employer.

# ii. Inconsistent Income

With most gig jobs, you're paid by the project or task. T tasks you're able to complete in a day or a week. If no d23.5 deliver something, you won't make any money.

# iii. Job Insecurity

Minimal job security about redundancy packages (dismissal notice periods.

### iv. Burnout

above alway

a. The

er and see how much you low

ou to explore a passion and passing fancy, without losing

Working multiple jobs or at odd hours isn't for everybody. Some people find that as flexible as the work is, gig work becomes tiring and stressful after a while.

lia and the gig economy

onomic Perspective: Estimates and Projections

The gig economy engages millions of gig workers.

for yourself, you're in busine is estimated that there were 68 lakh (6.8 million) gig workers ans it's up to you to provide 2019-20, using both principal and subsidiary status, oose when you work and wring 2.4% of the non-farm workforce or 1.3% of the total ılity is, you don't get paid if orkers in India.

worker, you will not get y

paid sick leave, or paid holi. It is estimated that in 2020-21, 77 lakh (7.7 million) workers ere engaged in the gig economy. They constituted 2.6% the non-agricultural workforce or 1.5% of the total workforce in India.

oaid by the project or task. I t make any money.

ave control over how me. The gig workforce is expected to expand to 2.35 crore in a day or a week. If no (23.5 million) workers by 2029-30. The gig workers are expected g assembled, or wants your form 6.7% of the non-agricultural workforce or 4.1% of the total livelihood in India by 2029-30.

redundancy packages

- 2. There is a growing demand for gig work.
- a. The employment elasticity to GDP growth for gig workers was above one throughout the period 2011-12 to 2019-20 and was always above the overall employment elasticity.

b. The higher employment elasticity for gig workers indi the nature of economic growth, which created greater de may be expecte for gig workers while not generating commensurate denild continue til erge. also points

towards gig work to that of gig work. conversion of nclusion greater

# 3. Gig work is expanding in all sectors.

work is bou a. In terms of industrial classification, about 26.6 lakh ne time, it in million) gig workers were involved in retail trade and sales, ascend the limits about 13 lakh (1.3 million) were in the transportation sec spotential of g

b. About 6.2 lakhs (0.6 million) were in manufacturing are in five millengement for qualifications. another 6.3 lakhs (0.6 million) in the finance and insura oking for qualified activities.

nortages of exper c. The retail sector saw an increase of 15 lakh (1.5 milli reanwhile, might r workers during 2011-12 to 2019-20, transport sector 7.8 lal ngoing expansion. (0.8 million), manufacturing — 3.9 lakhs (0.4 million). ongoing talent if reation of profiles education

66,000 to more than one lakh (100,000) by 2019-20. sector, the expansion was fine elerences:

### 4. Gig work may accentuate skill

a. At present about 47% of the gig work is in medium skilled job 2 about 22% in high skilled, and about 31% in lo w skilled jobs. work? N26. (n.d.).

b. Trend shows the concentration of workers in media skills is gradually declining and that of the low skilled and his 3. What is the Gig E skilled is increasing.

# LGig economy; eve.

market ~ Clockify B polarization. from https://clocking

https://n26.com/en-t

Landscape Wraphi

ent elasticity for gig workers ind

rowth, which created greater de may be expected that while the domination of medium skills not generating commensurate to may be expected that while the domination of medium skills will not generating commensurate de may be expected that while the dominate other skills will a 2030, gig work with other skills will arge.

owards conversion of nclusion greater rk.

in all sectors.

llion) in the finance and insura

- 3.9 lakhs (0.4 million).

sector, the n (100,000) by 2019-20.

entuate skill

entration of workers in media

work is bound to expand due to the technological production spaces. At the in numerous lassification, about 26.6 lakh ne time, it also provides the opportunity for workers to involved in retail trade and sales ascend the limitations of work-time and work-space. Given on) were in the transportation secis potential of gig work, the future would see a growing ominence of such work. Overall, the gig economy appeals to nillion) were in manufacturing or in five millennials and Gen Z'ers. Employers never stop oking for qualified workers, and there don't seem to be any tortages of expertise in the gig economy. Finding a gig, reanwhile, might not be so easy any more given the market's increase of 15 lakh (1.5 milliongoing expansion. Possibility of success is in the commitment 2019-20, transport sector 7.9 la 2019-20, transport sector 7.8 la reation of profiles on freelance platforms.

expansion was figerences:

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ften include cas nodelling, assess

mplementation. systems were labo through unpreced innovative practi businesses off tim straightforward, co These have includintroducing novel: mentoring, and mo potential paths for



MILLIN



(Ph.D. LL.B. MBA, M.Com, MCM)

He is Assistant Professor at Anekant Institute of Management Studies, Baramati. He has 15 years rich experience in teaching & research esp., in the field of Human Resource Management. He has 15 research publications in Scopus Indexed/Care Listed/Peer Reviewed Journals.

### **AFTERTHOUGHT**



Dr. Umesh S Kollimath (MBA, MA(Eco), Ph.D.)

Dear Reader,

I am sure, you are experiencing a mixed sense of awe, overwhelm and anticipation after having finished reading this book! Yes, the "Current Trends in Human Resource Management" penned and pivoted by an enterprising faculty of HRM, has encapsuled a gamut of insightful articles in this book. The authors of each of the articles have chosen most contemporary issues and woven wonderful articles replete with information as well as insights on their topic. Besides, the book at one end satisfies curiosity of the readers by revealing how cutting-edge technologies will be reshaping the HRM practices, on the other hand some of the articles raise subtle doubts as to whether the organizations and employees are diluting commitments of mutual welfare from the either side!!I hope the thoughts that have begun lingering in our minds after reading the book shall continue till we take some radical different decisions to nurture, retain and promote the Human Resource that is within our sphere of controlWith Warmest regards to the Authors, Editor, and all those who have contributed to this book.

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