



Anekant Education Society's

Anekant Institute of Management Studies (AIMS)

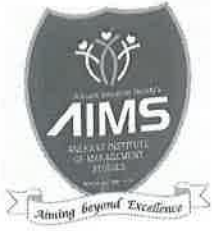
Anekant Education Society Campus Baramati Dist-Pune (Mh.)

Pin-413115 Phone: (02112)227299 Email:director@aimsaramati.org

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Anekant Education Society Campus Baramati Dist-Pune (Mh.)

Pin-413115 Phone: (02112)227299 Email:director@aimsaramati.org

Report on: *Learning Management System (LMS)*'

To
The Director
AIMS, Baramati

Respected Sir,

This is to submit that, we have successfully installed '*Learning Management System (LMS)*' at our Institute. The software is designed by *Mr. Sachin Bhanavase (Shivmani Infotech Ltd.)* and our suggestions are incorporated at the respective locations. This software contains ERP system, Students attendance module, Inventory Management System, Examination Module, Reports, etc. All the modules are functioning as per the requirements.

This is for your kind perusal.

Regards,


Prof. P.V. Yadav
Assistant Professor, AIMS



॥ सिद्धिनेकान्तात् ॥

Anekant Education Society's

Anekant Institute of Management Studies

Baramati, Dist : Pune- 413102 (MH) India.

Ph.: (02112) 227299 Fax : (02112) 227299

No. 132

Ref. No. _____

Date : 26/05/2018

To,

M/s Shiv Mani Info-tech Pvt. Ltd. Indapur.

Shinde Complex, Mahatma Phule Road, Nile Corporation, Bank

Dear Sir,

Subject Acceptance of Quotations for LMS

Ref. Our Letter No. _____ Dated _____

Your Quotation No. _____ Dated _____

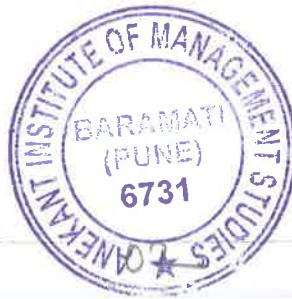
Your abovementioned quotation for supply is accepted by the undersigned in full / part on the terms and conditions mentioned overleaf and you are requested to supply the materials listed below.

No	Description of Goods	Unit	Rate Per Unit	Quantity	Amount
1.	Shiv Mani Student management sys.		60/-	240	14,400
2.	Attendance Module				5,000
3.	Inventory Module				4,000
4.	examination module.				2,000
5.	Teachers Dairy module				3000
5.	Testing.				
Including GST (18%)				Total Rs.	28,400/-

Twenty eight Thousand four hundred.
Total amount of this order is Rupees

Director

Anekant Institute of Management Studies



Received
[Signature]

[Signature]

[Signature]



Anekant Education Society's
Anekant Institute of Management Studies (AIMS)
 Religious Minority Institution
 Anekant Education Society Campus
 Baramati, Dist-Pune, Maharashtra, Pin-413102
 Phone :(02112) 227299 Fax :(02112) 227299 Website:
 www.aimsaramati.org
 Contact us:admission@aimsaramati.org

Ref: AES/AIMS/MBA/2017-18/

Date: 22/05/2018

To
 The Secretary
 AIMS Baramati

Respected Sir,

Subject: Approval & Acceptance of Quotations for LMS at AIMS Baramati – Reg.

We submit that for the Academic year 2018-19 we are in receipt of proposals from three parties interested in providing services of LMS for our faculty and MBA students. We had discussions with all the three parties regarding the quality of documentations, payment conditions, delivery schedules, post delivery services etc. Accordingly three quotations were collected and the same are presented at your table for Approval and Acceptance.

Summary of the Quotations:

Sl. No.	Party Name	Quotation	Remarks
L1	Shiv Mani Info-tech Pvt. Ltd. Indapur	Rs. 28,400 for 5 Academic Modules	Desktop Application. Maintenance 1 Year free. After 1 year AMC charges applicable
L2	Bit World Solutions Baramati	Rs. 58,000 for 7 Academic Modules	Web Based Application. Maintenance 30% of Project Cost=17,400/year
L3	Mograsis Technologies Pvt. Ltd. Pune	Rs. 1,25,100 for 1 Comprehensive software	Moodle Application. Each year same cost for entire application

Kindly find the quotations of L1, L2, L3 in the enclosures E1, E2, E3 respectively. For this academic year, a tie-up with Sl. No. L1 is advisable, *and this may be approved.*

Regards

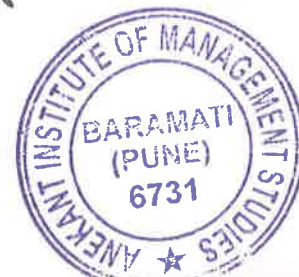
[Signature]
 Dr. A. Y. Dikshit
 IQAC Coordinator

*Approved
 Place P.S.
 with Shiv Mani
 info.*
[Signature]

[Signature]
 Dr. M. A. Lahori
 Director

Copy To

1. AIMS Purchase Committee Records



ES QUOTATION

Dear Sir,

We welcome you to the ShivMani family and thankful for giving us a chance to serve you with our technology.

As per our Discussion, We study all your requirements and needs that you want from the software System and generated the following quotation, please go throw it and inform us about any query.

Sr. No	Module Name	Amount Per Module	Development Days	Module Description
1.	Student Management System	Rs. 60/- Per Student.	Ready	The Complete Existing ERP System
2.	Attendance Module	5,000/-	3 Days	Attendance Module With Respective Reports
3.	Inventory Module	4,000/-	3 Days	Purchase -Consumption and Stock with Reports .
4.	Examination Module	2,000/-	2 Days	Examination Module With Respective Reports
5.	Teachers Dairy Module	3,000/-	3 Days	Contains Only Reports.
6.	Testing	-	2 Days	Testing of all Modules

Total - 28,400/-

**** The Development Days includes only Working Days.**



Service And Training:-

1. The Cost is Included for Two on site Visit which Includes Training, Installation, Implementation and Support.
2. Company is Not Responsible for Data Loss (Delete) or Virus Infection. Data Entry Work is Not Done By Company or Company Person.
3. One Year Free Online Service and Training in Office Timing and in Working Days.
4. After 1 Year AMC Will be

Sr. No	AMC Plan Description	AMC Amount (Single User)	AMC Amount (Multi User)
1.	Silver - 1 Year free Online Service and Training in working hours and days. Visit only after a proper Booking.	Rs. 1,500/-	Rs. 2,000/-
2.	Gold - 1 Year free Online Service and Training and Two on side visits in working hours and days. Visit only after a proper Booking.	Rs. 2,000/-	Rs. 2,500/-
3.	Platinum - 1 Year free Online Service and Training and Two on side visits 24*7 a day. Visit only after a proper Booking.	Rs. 2,500/-	Rs. 3,500/-
4.	VIP - 1 Year free Online Service and Training and Five on side visits 24*7 a day. Instance Visit without booking.	Rs. 4,000/-	Rs. 5,500/-

This Contains All The Updates Made By SMIT And New Financial Year Activations.

5. Visiting Charges after Free Visits:-

Additional Visit Charges, Depends on Distance from Service Office Location.

- a.) Between 05 to 60 KM :- Rs. 500/-
- b.) Above 60 KM :- Rs. 800/-
- c.) Above 100 KM :- Rs. 1000/-
- d.) Above 150 KM :- Rs. 1500/-
- e.) Above 150 KM :- RS. 1,500 + Rs. 500/- Per Hour (Excluding Traveling Time)

6. Payment Terms:-

- a. 50% Advance along with Purchase Order and Remaining at the Time of Installation.
- b. Cheques Bounce Penalty Charges Rs. 500/- Per Cheque.
- c. License is not Transferable or Refundable.
- d. Advance Amount is Non-Refundable.

7. Any Further Modification May require Additional Charges.

** This File Contains official information, so this is our humble request that please do not dispose or share this file anywhere.



Regional Office: Shinde Complex, Mahatma Phule Road (40 ft Road), Near Corporation Bank, Tal- Indapur, Dist- Pune-413106, Maharashtra. Office: 02111-225511, +91-8087-402-338.

Website: www.shivmaniinfotech.com. Email: contact@shivmaniinfotech.com

Further Modification may require additional charges 05



Cont: 7709904565, 7709097781
Email: bitworldsolution@gmail.com
Site: www.bitworldsolution.org

Quotation No:-5/11

Date: - 03/04/2018

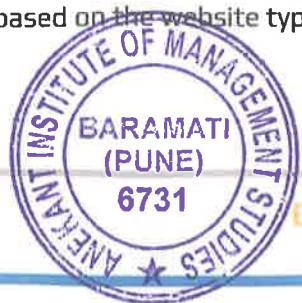
Citation issued to: - Aims Baramati
Kind Attention: - Mr. Pravin Jadhav
Address- Baramati,Pune, India

Quotation for- Anekant Education LMS Development

We are pleased to introduce **Bit World Solution**

Bit World Solution is a professional **Web Designing / Web Development / Software Development** and Complete Software Company in (M.H.) INDIA. Our **web designers / Web Developers / Software Developers** are determined to build you a **website / software** that will give you existing Customers and Client's online convenience as well as bring you new customers.

- Fast loading web pages
- We optimize each aspect (images, HTML code, .Net, PHP etc.) of a web site so
- That it downloads very fast.
- Custom web site design
- Every web page is custom designed and employs colors, fonts and layout That accurately portrays your organization.
- Cross-browser & cross-platform compatibility.
- Every web site is tested for different browsers, platforms and screen Resolutions, thus minimizing System-to-system variation in web page display.
- We take pains to ensure that your website visitor does not leave your
- Website, till he has performed the intended task. In short we create sticky Websites. Even on complex portals, we make sure that no webpage is more
- Than 3 clicks away.
- Usability Design - Ease of Use
- We offer you effective design solutions at most economical rates.
- Payment terms and conditions are flexible and depend upon the project.
- The cost of a website is usually based on the website types and integrated with customized Software,



Address: Pune: 403, 4th floor, Sai Complex, Soos Road Pashan Pune.

Baramati: 1,1th floor, Vidya Corner Building, Pencil Chowk, MIDC, Baramati.



BitWorld solution
Innovation happens Here...

Cont: 7709904565, 7709097781

Email: bitworldsolution@gmail.com

Site: www.bitworldsolution.org

The programming involved and design complexity (flash/non flash, dynamic/static pages).

We develop custom web application as per your specific requirements
We understand your business & customers and design your website accordingly.
We try our best to deliver quality within your budget and timeframe.
Your website should represent your corporate identity and make your message clear to the visitors.
We not only design your website but also give online business.

Build Up Your Website in the Following Three Step

1. Planning

All about Your Business or Organization.
Details of Services you want to Make Online
Retrieving Information from Your Side

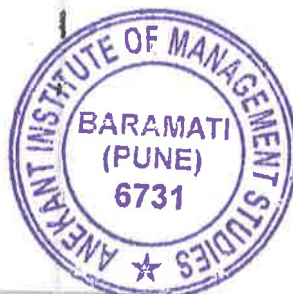
2. Development

Making a Layout of your Requirements
Collection and completion of website content, photo, logo other images from the client.
Developing the Web Application.
Designing inner pages and programming modules.
Designing the Web Pages [Static]
HTML/CSS/JAVA Script/Flash Embedded Designing

3. Implementation & Maintenance

Domain name registration
Hosting space registration
Hosting of website.

And Finally You will be Online to take your Business on a New Hike



Address: Pune: 403, 4th floor, Sai Complex,
Saras Road Pashan Pune.

Baramati: 1,1th floor, Vidya Corner Building,
Pencil Chowk, MIDC, Baramati.



BitWorld solution
Innovation Happens Here...!

7709904565, 7709097781

bitworldsolution@gmail.com

Site: www.bitworldsolution.org

LMS Development

Sr. No	Description	Rate
1	UI designing - front end layout design in to responsive layout	8,000/-
2	Teacher daily diary - With help of this panel you can add all the contain of diary (images, info, etc.) along with Pdf conversion. Separate login panel	8,000/-
3	Attendance management - With help of this panel you can add all the student of attendance Separate login panel.	8,000/-
4	Exam management - With help of this panel you can add all student exam, marks, results Separate login panel.	8,000/-
5	Account management - With help of this panel you can add all student Fees, college maintenance, Cr/Debt account Separate login panel.	8,000/-
6	Feedback management - With help of this panel Student you can add all feedback, after that performance will be shown. Separate login panel.	8,000/-
7	Admin panel - All the system access to the admin edit, delete, create	10,000/-
Total amount		58,000/-



Address: Pune: 403, 4th floor, Sai Complex,
Soos Road Pashan Pune.

Baramati: 1,1th floor, Vidya Corner Building,
Pencil Chowk, MIDC, Baramati.



BitWorld solution
www.bitworldsolution.org

Cont: 7709904565, 7709097781
Email: bitworldsolution@gmail.com
Site: www.bitworldsolution.org

Payment Terms

1. 50 % Advance along with confirmed Project.
2. 25% after the completion of all requirements.
3. 25% after the Summation of project.

TERMS AND CONDITIONS

1. Updating of new requirement in the Software will chargeable to the clients
2. Annual charges 30% of project cost

Prepared by:-
Sandip Khomane
Bit World Solution



Address: Pune: 403, 4th floor, Sai Complex,
Soos Road Pashan Pune.

Baramati: 1,1th floor, Vidya Corner Buliding,
Pencil Chowk, MIDC, Baramati.



Abhishek Dikshit <abhishek.y.dikshit@aimsbaramati.org>

Commercial Proposal

1 message

Vipul Tapare <vipul.tapare@bmssolutions.ae>

Wed, Mar 14, 2018 at 6:42 PM

To: director.aimsbaramati@gmail.com, director@aimsbaramati.org, abhishek.y.dikshit@aimsbaramati.org, praveen26dec@gmail.com

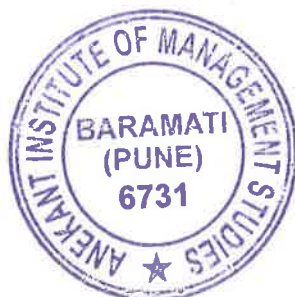
Cc: Datta mandale <operations@bmssolutions.ae>

Respected Sir,
Greeting from Mograsy Technologies !!
Thank you for the time given yesterday for presentation.
Attached herewith proposal as discussed. Please feel free to get back if need any more information.

Look forward to working with the esteemed College.

Best Regards,
Vipul Tapare
Mograsy Technologies Pvt Ltd
+91 9766449890
www.mograsy.co.in

Praposal - Campus Online.pdf
778K



MEMORANDUM OF UNDERSTANDING

This Memorandum of Understanding ("MoU") made and entered into this date: 13th March 2018.

BETWEEN

ANEKANT INSTITUTE OF MANAGEMENT STUDIES (AIMS), Baramati, affiliated to Savitribai Phule Pune University (formerly University of Pune, (hereinafter referred to as 'AIMS'), through the Principal, of the One Part.

AND

Mograsys Technologies Pvt. Ltd., Office number 535, 5th Floor, Amonora Chambers, Amonora Park Town, East Wing. Hadapsar, Pune - 411028 (hereinafter referred to as 'Mograsys'), of the Other Part.

WHEREAS ANEKANT INSTITUTE OF MANAGEMENT STUDIES (AIMS), Baramati, affiliated to the Savitribai Phule Pune University is a leading educational institution offering Postgraduate courses in Masters of Business Administration (MBA).

AND WHEREAS Mograsys Technologies Pvt. Ltd is focused in Education domain with a mission of Implementing Transformational Educational Program worldwide

Mograsys develop and represents various products and programs from Product Companies worldwide in the field of Education. With the proven track records of successfully implementing the programs to its merit and achieving the utmost customer satisfaction, Mograsys has set its own high standards in the field of Product Development, Project Management, ERP Deployments, Teacher Training, Proactive Support and most importantly Team Work.

AND WHEREAS AIMS proposes extensive use of digital materials and changing need of modern learners as traditional classroom-based approach becomes less and less efficient. On this background college has planned to adopt Learning Management System allowing teacher to realize various pedagogical models, deliver personalized learning, engage and connect students.

AND WHEREAS Mograsys proposes to implement and support Teaching/Learning platform designed to provide educators, administrators and learners with a single robust, secure and integrated system to create personalized learning environments



AND WHEREAS both AIMS and Mograsy's desire to spell out the terms and conditions in respect of this collaboration and to enter into a Memorandum of Understanding ("MoU") for implementation of LMS for teaching, learning and collaboration purpose.

NOW IT IS AGREED BY AND BETWEEN THE PARTIES AS UNDER

1. EFFECTIVE DATE AND DURATION OF THE MoU

This MoU shall be effective from the date it is signed by the parties hereto. The duration of the MoU will be initially for a period of five years from the effective date, unless or otherwise terminated earlier. This duration can be extended further with mutual consent.

2. COMMERCIAL TERM AND CONDITIONS

No.	Description	Price (INR)
1	Charges for advanced training per training per staff	1500
2	Follow up of program and supervision of progress per staff per year	1000
3	Charges for students as per pro-rata per student per year	365
4	Tax	As applicable

Project Phase:

Total - 1,25,100/-

Phase 1: Student Registration for Current year. Course creation on LMS, Single Sign on

Phase 2: Student Information and Course updates by Teachers

Phase 3: Institute Specific Requirement of Student Paid Courses, Attendance in Green and Red Copy, Bio-metric Attendance, Teacher Evaluation, Alumni Feedback

Note: Institute needs to provide required details for developing Payment Integration, Availability of Attendance device on internet Cloud for sync, Teacher evaluation details and Alumni Module Information. Development Schedule outside the Scope will attract the additional charges which will be mutually agreed.

Payment Terms

No.	Payment schedule description
1	50% Before Training Session
2	50% On Training Completion
3	Student Pro-rate Charges every 3 month reconciliation

Please make payments to the following bank account:

Account name: Mograsy's Technologies Pvt Ltd.

A/c No. 50200020644141

Bank Name: HDFC Bank Ltd

Branch: PUNE - HINGNE KHURD

RTGS / NEFT IFSC CODE HDFC0000825



3. AMENDMENT TO MoU

No amendment to this MoU shall be valid unless the same is made in writing jointly by the parties hereto or their authorized representatives and specifically stating the same to be an amendment to this MoU.

4. TERMINATION OF MoU

4.1 This MoU can be terminated by any party giving the other party a prior written notice of not less than 60 days of its intention to do so but without dishonoring any commitment entered into prior to the date of termination notice.

4.2 Despite termination, the parties shall abide by the usual professional ethics and normal code of conduct to maintain the confidentiality of the information.

5. SETTLEMENT OF DISPUTES

Any dispute arising in relation to or in connection with this MoU between the parties shall be resolved by mutual negotiations. In case of any unresolved dispute, the parties shall refer the said dispute for arbitration, to the sole arbitrator appointed by both the Parties and the decision of the arbitrator shall be final and binding on both the parties. The provisions of Arbitration and Conciliation Act, 1996 shall apply to such arbitration. Such arbitration proceeding shall be held at Pune.

IN WITNESS WHEREOF both the parties hereto have set their hands, the date and year hereinabove mentioned.

For and on behalf of
AIMS

For and on behalf of
Mograsys Technologies Pvt. Ltd., Pune-India

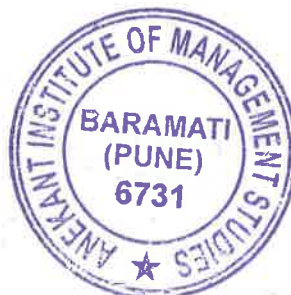
Principal

Founder and Director

Witnesses:

1) Vipul Tapare, Co-Founder and Director, Mograsys Technologies Pvt. Ltd., Pune - India

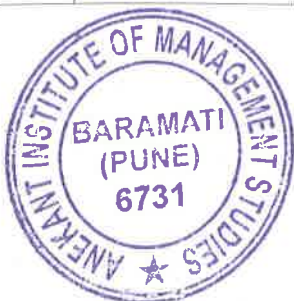
2)



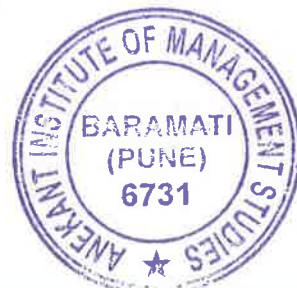
ANNEXURE

1. Features of Moodle (LMS)

S. No.	Feature	Description
User and lecture management		
1	Login	Teacher and student logins with unique id and password for each.
2	Multiple classes and courses	The ability to support multiple classes, courses with users mapped to each
Content Integration		
3	Digital books	Integration of digital books from different publishers (listed in detail under deliverables) to enable teachers and students to read, search, highlight and annotate
4	Open content	Teachers are free to videos (e.g., from YouTube), images, free courseware to create dynamic content
5	Teacher-proprietary content	Teachers are free to integrate files created by them in PPT / Word / PDF formats
Assessments (both live and off-live)		
6	Quiz - Live Assessment	Multiple choice quizzes can be launched and evaluated student wise live
7	Quiz - Offlive assessment	Teachers can launch multiple-choice quizzes for students to take up at home which will be automatically corrected
8	Live Assessment - Student Management	Teacher accesses a student screen and corrects classwork live
9	Assignments	Assignments (home-work type open-ended questions without the limit of choices) the can be published in class and students can work and submit assignments from home. Teacher can review and grade assignments from anywhere.
Reporting		
10	Attendance register	Reporting of student attendance by session
11	Teacher activities	Reporting of usage of the system by the teacher, both in-class and at home
12	Student ranking	Ranking of students based on aggregate quizzes, assignments and other parameters defined by them (including tests, behaviour, etc.,) with custom weights for each



S. No.	Feature	Description
Home access / cloud element		
13	Content organization	Content created in the class (and added later by the teacher/ student) is saved as per the course and lesson hierarchy that the teacher wants on the cloud, for use at home. This is available as is for students as well.
14	Teacher activity	Teachers can login from home and prepare lessons, grade assignments, add notes etc.
Mobile App for student and Teacher		
15	See your courses at glance	Your courses are listed with easy access to contents, participants, grades and notes. A useful filter field lets you find a particular course quickly. If your token expires during a session, you're prompted to re-enter your password and continue.
16	Connect with course participants	Infinite scrolling improves access to the participant view, with the complete user profile now displayed and available from every page
17	Easily access course content	View course activities and download materials for offline use. Work through Books and IMS Content packages directly in the app. The downloading status of resources is preserved even when changing sections or pages.
18	Activity completion	Track progress from your device with Activity completion. Automatic completion is registered, and students can also manually mark a task complete on their mobile.
19	Grades and grading	A Grades link for each course gives fingertip access to the gradebook, and teachers can view assignment submissions on the move.
20	Notes	Teachers can view site, course and personal notes about their students and add their own notes.
21	Message participants	Send and view private messages to colleagues and students from the Messages link in the side tab.
22	Keep up to date with calendar events	Site, course and user events can be viewed in the calendar. Calendar events can now be viewed offline and infinite scrolling is available.
23	View and upload to your Private files	Check the contents of your private files and upload media to them on the go. You're now allowed up to 50MB storage (depending on your SD card).
24	Notifications	Keep up to date with notifications. The app supports both local (calendar events) and push (messages, forum posts, submitted assignments etc) notifications. See Mobile app notifications for more details. Infinite scrolling is available and local notifications have multi-site support.

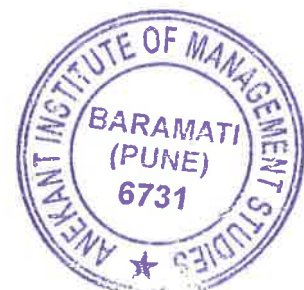
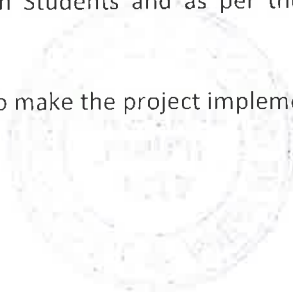


S. No.	Feature	Description
25	Engage in chat, on the move	Participate in a course Chat activity.
26	Feedback to teachers with a survey	Surveys may now be taken using the app
27	Search the list of courses	App users can search courses to find one they wish to take.



2. Role and Responsibility

- **Mograsys Technologies Pvt Ltd, Pune-India**
 1. Product Development and release , License Management
 1. Server Hosting, Installation and Configuration
 2. Documentation, Training of end users
 3. Data Collection from College Project Coordinator, Project Management and Scheduling
 4. Providing extended support to College Project Coordinator,
 5. Coordination of Change Request as separate schedules
 6. Monthly online review with College Project Coordinator and Termly review with College Management
 7. Updating College Project Coordinator for Server downtime in case of application maintenance, upgradation, updating, backup and inconsistency
 8. Responding to School on any issue within 3 working days with solution or schedules of solutions
 9. Providing Online Support and Telephonic Support
- **College**
 1. To Appoint Dedicated Project Coordinator
 2. Provide all the relevant information, formats and templates
 3. Providing all Schedules related to Training and implementation to plan the proactive support
 4. Follow the schedules of implementation as per Mograsys plan of action and make sure that all activities are performed as per schedule
 5. Updating any deviations in schedules to Mograsys
 6. In case of any changes or issues in system, raising Trouble Ticket to BMS in form of CR (Change Request) document
 7. Required change requests will be regulated by the Integrated Change Control mechanism where representation of Project coordinator of School, Project Manager of Mograsys will discuss these change requests and against the feasibility it will be scheduled for development.
 8. Collection of payments from Students and as per the payment terms transferring the payments to Mograsys
 9. Facilitating team Mograsys to make the project implementation successful



3. Service Level Agreement

Purpose

The purpose of this Support Service Level Agreement (SLA) is to formalize an arrangement between vendor and the client to deliver specific support services, at specific levels of support, and at an agreed-upon cost. This document is intended to provide details of the provision of application support services to the client. This SLA will evolve over time, with additional knowledge of the client requirements, as well as the introduction of new applications and services into the support portfolio provided to the client

Scope of Agreement

The following services are provided in response to the transfer of trouble tickets from the client to the vendor in accordance with the vendor's case management process.

Services Automatically Covered Under This Agreement

The following services are provided in response to the transfer of trouble tickets for support from the client to the vendor:

1. **Corrective maintenance**—Defined as activities associated with root-cause analysis and bug-fix isolation and resolution:
 - **Root-cause analysis**—Analysis of the root causes of problems. Problems will be reviewed to determine their root causes, measures will be taken to correct the sources of the problems, and reports will be prepared and distributed in a timely fashion.
 - **Bug fixes**—defined as the emergency repair of any system operation that does not comply with the current signed and approved system specification. This includes system errors, "hung" or halted screens, or unexpected results within the system that render it unusable for the purpose for which it was designed.
2. **Ticket status updates**—The Provider will provide direct input into the client's problem tickets from its regional center, or remotely from other satellite centers, who will coordinate with development center as needed.

Requests for Support Specifically Covered Under This Agreement

The following application-related services are provided under this agreement:

1. **Application monitoring**—Daily periodic monitoring by System Administrator and Service Provider of production applications to assess application availability.
2. **Enhancements to production application software**—When an enhancement to an existing production application is required and the level of effort is less than five days. This includes changes to the application only.
3. **Preventative maintenance**—For applications considered critical (i.e., a criticality level of high) by the client, and when corrective maintenance activities are low, work will be conducted up to the level of effort identified, to analyze and take steps to prevent potential problems.



Requests for Services NOT Covered Under This Agreement

1. **Evaluation of new software or hardware**—Evaluation or approval of new software or hardware for use within the client's campus. This includes systems such as third-party systems, or systems developed by the client.
2. **Procurement of new software or hardware**—Procurement of new software or hardware for use within the client, or for use for the client at the vendor's place. All software or hardware required for the vendor's use to support the client's applications will be the responsibility of the client.
3. **Software licensing**—The vendor will not provide software or licensing for software that is specific to Third Party Application. The client will provide all software and licensing for software that is specific to local applications inside School.
4. **Assistance with application usage when unsupported or nonstandard hardware or software is involved**—Use of unsupported or nonstandard hardware or software often results in unexpected behavior of otherwise reliable systems.
5. **New development**—Any change in a database or system that involves functionality not within the currently signed and approved release specification, even if the new functionality would seem to be an improvement over the old one.
6. **Modifications to original application specification**—Any functionality not specified in the current approved design specification. Changes in the client's organization or business needs (such as a reorganization or change in business practice) may make the current specification obsolete. When this occurs, the client should initiate a request for enhancement to update the system. It is highly recommended that the client manager and the vendor work closely together to anticipate future needs and prepare timely update of systems to accommodate the client's constantly changing business.
7. **Enhancements greater than five days of effort**—Additional services not covered by this support agreement include:
 - New or added interfaces to other systems.
 - Intranet "front ends" to existing systems.
 - Adding new screens or modifications to existing screens.
 - Report generation, if reporting tools exist for application.
 - Addition of data fields.
 - Business rules changes
 - Deployment of existing applications to new locations

Applications Covered

- This agreement is for services related to support requests concerning the production applications detailed in the Statement of Work.
- Clauses concerning uptime / availability of third party services such as SMS and Email are not covered in this agreement.



System Availability

Requirements	Description	Specifications
Customer required hours of operation	The hours that the system needs to be operational.	End user on-line hours: 5 am to 1 am, Monday through Sunday
System Server Availability	The hours that the server will be available for processing	The system will be operational consistent with on-line hours as noted above. The server system availability target is 99%. The system will not be available for two hours on Friday for scheduled maintenance. Notification to the School will be given in Advance at least two day in advance Other scheduled outages if required will not be measured against server system availability percentage.
System Backup	The frequency at which software & database backups are taken.	As per the standard backup policy We will provide FTP client to pull data backup daily (any time)

Problem Management

Requirements	Description	Specifications
Call Management Process	This is the process for the recording, diagnosis, tracking, and closure of support calls. This includes the flow of information, call severity definitions, and call resolution responsibilities. This covers from initial contact by the user to problem closure.	See <i>Appendix A</i> for Call Severity Definitions. See <i>Appendix B</i> for Call Management Responsibilities
L1 Support Hours	The time the support team will be available to accept calls.	All business days 8 am to 8 pm
Call Acknowledgement	The time for the L1 support to contact the call originator, acknowledging that the call was received.	See <i>Appendix B</i> for Call Response Times
Resolution Target	The target time that it will take to resolve each call depending on priority.	See <i>Appendix B</i> for Call Response Times



External Services

Service	Specifications
Email Delivery	Emails are delivered by the application through a scheduler, hence the delivery is not in real-time. Further the delivery depends on the external service provider. Emails are not delivered to invalid accounts, such as discontinued accounts, email address format errors, mailbox full etc.
SMS Service Activation	MograSIS supports only HTTP API based SMS Gateways. Services to already integrated gateways will be activated within 3 days after receipt of gateway credentials. Development time varies depending on any the API for new gateway providers.
SMS Delivery	SMS are delivered by the application through a scheduler, hence the delivery is not in real-time. Further the delivery depends on the external service provider. Delivery to recipients depend on the status of DND registration by the recipient.

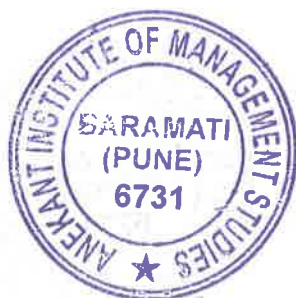


Appendix A: Problem Severity Definitions

Description	Definition
<p>All calls will be classified into the following severity levels:</p> <ul style="list-style-type: none"> • 1-Critical • 2-High • 3-Medium • 4-Low • 5-Requests / Suggestions <p>Note 1: Priority 1 problems will be worked on a 24 x 7 basis until resolution. A customer contact must be assigned and be available on a 24 x 7 basis to assess alternative solutions and finalize problem resolution verification.</p> <p>Note 2: Priority 2 problems will be worked during regular local business hours by production support groups.</p>	<p>1-Critical: The ability to conduct business or service the customer has stopped. <i>Examples:</i> Server down, network down, database down, application down</p> <p>2-High: Service is seriously degraded but can continue its operation via a work-around solution for a short period of time before business stops. <i>Examples:</i> Extremely slow system performance, a piece of application functionality is down or has a bug.</p> <p>3-Medium: Service is lost for a single or small number of users, affecting business functionality. Problems or incidents where a work-around exists or can be developed with a small amount of effort.</p> <p>4-Low: Problem or incident where single users can operate some of the system activities normally, but a definite problem is identified.</p> <p>5-Requests/Suggestions: Any call from single users or site groups that are requesting a new service or some clarification</p>

Appendix B: Problem Resolution Control

Severity	Call Ack	Support Response	Target Resolution
1-Critical	15 min	15 min	30 min
2-High	15 min	45 min	3-6 hours
3-Medium	15 min	2 hours	1 business day
4-Low	15 min	4 hours	3 business days
5-Suggestion/CR	15 min	8 hours	As mutually agreed



In-premise Server hosting

In-premise implementation details are provided below:

Description	In-premise Architecture
Servers	Physical servers to host Moodle application: 1.5-2 GHz processor, 8 GB RAM, 1 TB HDD with RAID backup, Windows Server 2012 R2 and SQL Server Express Edition, TeamViewer (for remote installation)
Network	Moodle runs on a local network
Wireless network and infrastructure requirements	<ul style="list-style-type: none"> • Network backbone should on CAT-6 cables that support 1000 Mbps speed • Switch should be Gigabit switch and server network card should support high speed (1000 Mbps) • Wireless access points should support 802.11n protocol with dual-band • 1 access point for each classroom if student strength per classroom is more 25 • IP address series should be the same for server and all devices • For home access (optional), server should be connected to the Internet with 5 Mbps upload and download speed (static IP address recommended)

Following security threats will be taken care if it is hosted on cloud. If on site server hosting security related set up college has to be monitored on site by college admin.

Data Risks

1. **Malware:** Protection against Fraudsters using virus, malware, spyware, spams, and phishing to gain access to your sensitive personal information and commit financial crimes.
2. **Theft & Loss:** Protection against Unauthorized users accessing and leaking without permissions
3. **Data Loss:** Protection against data loss due to various incidents such as mechanical damage, power failure, software crash, disasters or loss of laptops and mobile devices.
4. **Unsafe data:** Files and documents that are shared in website, smartphones and tablets via internet networks, may get exposed to risks.
5. **Negligence:** Human behavior to be the greatest risk to data protection. Employees may misunderstand, misinterpret, or miscalculate longstanding security policies and procedures.
6. **User account access:** It's important for us to understand how often accounts are audited, how hard it is to disable accounts when students pass out or take transfer, and how much control we have over the creation and administration of these accounts.





This PC



Recycle Bin



Admin6



AA_v3



SMS Soft T



AnyDesk



AA_v3



Google Chrome

USER LOGIN

User Type: --Select--

User Name:

Password:

Account Year: --Select--

Login

Cancel

This License Copy is Registered To
Anekant Education Society's
 Proprietor Name : AIMS [7410092200]
 Activation Date : 20-Oct-2018 Remaining Days : 245
 AMC Due Date : 20-Oct-2019
 Note : To Avail The Benefits of Online Service And Updation,
 Please Pay Your AMC Charges Before Due Date.

Today's Date : 16-Feb-19

Current Time : 18:31:52

Welcome Dr. T. V. Chavan

STUDENT MANAGEMENT S

Transfer Lec

Faculty Name: Dr. T. V. Chavan Session No.: 39

Academic Year: 2018-2019 Semester: III

Date: 16-Feb-2019 Lecture Time: 10:00 AM-11:00 AM

Subject: Direct Taxation Specialization: Financial Management (FIN)

Class: Second Year Division: Both

Lecture Type: L Session Type: Remedial



All Present All Absent

Topic Covered: Income Tax

Special Techniques:

Sr No.	Student Name	Present	Absent	Attendance (%)
1	Sayali Appaso Atole	<input type="checkbox"/>	<input type="checkbox"/>	81.58
2	Ajit Murlidhar Babar	<input type="checkbox"/>	<input type="checkbox"/>	78.95
3	Prashnat Mahadev Ba...	<input type="checkbox"/>	<input type="checkbox"/>	84.21
4	Roshan Rajesh Bansa...	<input type="checkbox"/>	<input type="checkbox"/>	00.11